# PUBLIC COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	Fine Dining Experience _Youth Clients (Competition)
2.	Promoter of competition	The Standard Bank of South Africa Limited ( <b>Standard Bank/We/Us/Our</b> )
3.	Start date of Competition	00:00 on 6 May 2024
4.	End date of Competition	00:00 on 10 June May 2024
5.	What are the requirements to enter the Competition?	You must: 5.1 be between 16-25 years;
		5.2 permanently reside in South Africa.; and
		5.3 have a MyMo account in positive balance at the end of the Competition period.
6.	How to enter the Competition	6.1 <b>New Clients:</b> You must open a MyMo account and activate the account by depositing R50 or more during the Competition period. Five days after opening the account you will receive a unique reference code via sms to share with four of your friends. Your four friends must open up a MyMo account and activate the account with R50 or more.
		6.2 Active & Inactive Clients: You will receive a sms that contains a unique reference code, which you must share with four of your friends. Your four friends must open up a MyMo account and activate the account with R50 or more.
7.	How many times you can enter the Competition	Once
8.	What is the Prize	• A fine dining experience worth R5000 for each group of five persons (i.e., you and your four friends with whom you shared your unique reference code and who opened and activated a MyMo account)
		<ul> <li>Each province will have two groups of winners (10 winners per province, 90 individuals nationally)</li> </ul>
		Restaurants per province:

		Gauteng:
		<ul> <li>Tang Asian Luxury restaurant &amp; Bar- Sandton City</li> </ul>
		<ul> <li>Marble Restaurant- Rosebank</li> </ul>
		Eastern Cape:
		Muze Restaurant – Gqeberha
		<ul> <li>Grazia Fine Food &amp; Wine – East London</li> </ul>
		Limpopo:
		<ul> <li>Saskia Restaurant, Fusion Boutique Hotel – Polokwane</li> </ul>
		The Ranch @The Ranch Resort – Polokwane
		Kwa-Zulu Natal:
		<ul> <li>Butcher Boys, Florida – Morningside, Durban</li> </ul>
		The Chefs' Table – Umhlanga
		Mpumalanga:
		<ul> <li>Zest Restaurant – Mbombela</li> </ul>
		Ginelli's – Middelburg
		Free State:
		New York – Bloemfontein
		The Blue Gem – Bloemfontein
		Western Cape:
		Tang Asian Luxury restaurant & Bar- Waterfront
		The Round House – Camps Bay
		Northern Cape:
		Kimberley Anne Hotel Restaurant – Kimberly
		Nare Boutique Hotel – Kimberly
		North West:
		The Feather Hill Boutique Hotel – Potchefstroom
		<ul> <li>Silver Orange Bistro - Hartbeespoort</li> </ul>
	How many Prizes can	Two groups of Five persons per province (i.e., 10 winners per
9.	be won?	province)
10.	Number of Prize winners	90 individuals
11.	How Prize winner/s is/are selected?	Lucky draw

12.	Date that we will determine the Prize winner/s	17 June 2024
13.	Date that we will notify the prize winner/s	24 June 2024
14.	How we will contact the Prize winner	Telephone Call and SMS
15.	How the Prize will be awarded to the Prize winner	Via telephone call. The owner of the unique code will be called to choose the restaurant and dates.
16.	Other General Terms	<ol> <li>Should the unique code have more than four accounts opened under it, we will contact the owner of the unique code to find out which four people should be chosen for the prize.</li> </ol>
		<ol> <li>We will only cover the food and beverage costs up to R5000. Any other costs will be on the winners.</li> </ol>
		<ol> <li>Should the client drop off during the opening process due to system issues, the client will receive a call back to complete.</li> </ol>

#### 17. **GENERAL**

- 17.1 Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 17.2 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 17.3 These Terms are governed by the Consumer Protection Act 68 of 2008.
- 17.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 17.5 By entering the Competition, you are bound by these Terms and if appliable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.
- 17.6 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 17.7 We reserve the right to amend these Terms.
- 17.8 We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on:

<u>https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement</u> for more information on: how we process your personal information, your privacy rights and how the law protects you. If you do not agree, please do not enter the Competition.

- 17.9 We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:
- 17.9.1 *a Prize winner's entry is not valid.*
- 17.9.2 a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.
- 17.9.3 a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.
- 17.9.4 a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.
- 17.9.5 *a Prize winner did not qualify to enter the Competition.*
- 17.10 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 17.11 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.
- 17.12 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.
- 17.13 We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.
- 17.14 We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.
- 17.15 If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.
- 17.16 Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.

- 17.17 The following people cannot participate in the Competition:
- 17.17.1 directors, employees, agents or consultants of Standard Bank; or
- 17.17.2 immediate family members of any of the persons specified in clause **Error! Reference source not found.**;
- 17.17.3 suppliers of any goods or services under the Competition.

#### Fine Dining Experience FAQs Competition period: 6 May 2024 – 10 June 2024

#### 1. How will I receive the unique referral code?

If you are an existing MyMo customer, the unique code will be sent to you via SMS. If you are a new customer and you have opened a MyMo during the competition period, the SMS will be sent to you within 5 business days after you have opened your MyMo.

# 2. What do I do with the unique referral code once I receive it?

You will share this code with 4 of your friends/family to use when opening their own MyMo accounts. When opening their accounts online they will enter this code under the "How did you hear about us" prompt. When opening their accounts in a branch, they will give this code to the consultant to enter.

#### 3. Are there any age restrictions?

Yes, you need to be between 16 & 25 years to qualify for this competition.

#### 4. What does the R5000 prize cover?

This only covers food and beverages at the restaurant. Standard Bank is not responsible for any additional costs.

# 5. I have given my unique referral code to more than 4 friends/family, how will the 4 winners be chosen?

We will call you (the owner of the unique code) to select your final 4 friends/family should there be more than 4 accounts under your unique code.

# 6. Online opening: What happens if there is a system issue while opening a MyMo?

You will receive a call back to complete your account opening process.

#### 7. Can the prize be exchanged for money?

No, this prize cannot be exchanged for money.

#### 8. Do we get to choose which restaurants we would like to go to?

No. Please see the list of qualifying restaurants.

# Gauteng:

- Tang Asian Luxury restaurant & Bar- Sandton City
- Marble Restaurant- Rosebank

# Eastern Cape:

- Muze Restaurant Gqeberha
- Grazia Fine Food & Wine East London
- Limpopo:
- Saskia Restaurant, Fusion Boutique Hotel Polokwane
- The Ranch @The Ranch Resort Polokwane

#### Kwa-Zulu Natal:

- Butcher Boys, Florida Morningside, Durban
- The Chefs' Table Umhlanga

#### Mpumalanga:

- Zest Restaurant Mbombela
- Ginelli's Middelburg

# Free State:

- New York Bloemfontein
- The Blue Gem Bloemfontein

# Western Cape:

- Tang Asian Luxury restaurant & Bar- Waterfront
- The Round House Camps Bay

# Northern Cape:

- Kimberley Anne Hotel Restaurant Kimberly
- Nare Boutique Hotel Kimberly

# North West:

- The Feather Hill Boutique Hotel Potchefstroom
- Silver Orange Bistro Hartbeespoort

# 9. Do we make our own booking?

No, Once the draw is complete, winners will be contacted and the owner of the unique code will be asked to select the restaurant from the list provided, the preferred date & time. Please note that the date & time is subject to booking at the restaurant, Standard Bank cannot be held liable if your preferred time or date is not available.